

SUITHOTELS Hospitality Management is an innovative concept of the outsourcing of hotel services, managed by Hoteliers. We have a great operative experience in the sector of luxury and Boutique Hotels. Our working philosophy comes with a firm commitment to offer a personalized, professional and high quality service, foreseeing the needs of our clients.

Our service arises from the need of the hotel industry to deal with its productive departments and the conversion of fixed costs to variables, actions which have become more important in the last few years.



SUCCESS IS NOT JUST ACHIEVED WITH SPECIALS QUALITIES. IT IS ABOVE ALL SOME WORK BASED ON CONSTANCY, METHOD AND ORGANIZATION.

J.P. SERGENT



At SUITHOTELS Hospitality Management, we believe that your product is unique and so it should be treated. We train our staff in our own classrooms, recognizing talent in the very same process of selection, offering you a highly qualified team.

Excellence, leadership, empathy, technological innovation and continual improvement, are some of our values.

An excellent service is our best guarantee to merit your loyalty and trust. The loyalty and success of our clients is our greatest commitment. To this end, we take measures and invest the necessary resources to satisfy the wishes of our clients.

Our mission is to guarantee that the quality standards defined by your company will be faithfully transmitted to your guests.

Several benefits will come out with our management as conversion of fixed costs to variables, facility in the preparation of yearly budgets, decrease in indirectly expenses and specialization of services, amongst many others.

SERVICES

SUITHOTELS Hospitality Management offers you the possibility of managing some of the operative departments of your hotel, including several complementary services, in each one of them. Flexibility is one of our "fortes", being able to adapt our services to your needs.

With the will to offer a complete solution to your needs, we have classified our offer into four different categories:



SH PLATINUM PLUS

- ▶ Departmental managing of housekeeping
- ▶ Cleaning and caring of public/exclusive areas
- ▶ Laundry services
- ▶ Management of the operational and preventive maintenance of the installations

SH PLATINUM

- ▶ Departmental managing of housekeeping
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SH GOLD

- ▶ Departmental managing of housekeeping
- ▶ Cleaning and caring of public/exclusive areas

SUIT HOTEL

- ▶ Our "tailor-made" service. Tell us your needs and we will offer you a made-to-measure solution, 100% personalized.

Complementary services. In order to optimize resources and efforts, a series of complementary services, will end up offering you a complete and quality solution to your operative.

- Dry-cleaning • Linen • Ironing • Consumable goods and amenities •
- Cleaning of large windows and facades • Pest Control (3D) • Infrastructural Reforms •
- Pool and garden maintenance • Policy maintenance •
- Specialized Cleanings (building Works, fine materials, others) • Others •

At SUITHOTELS Hospitality Management we commit ourselves to work with you in order to offer your guests the best possible experience, while you "forget about" a large part of the operative and adjust your costs in accordance with occupation and needs.